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Restoring Application Traffic of Latency-Sensitive Networked Systems using Adversarial Autoencoders

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Abstract—The Internet of Things (IoT), coupled with the edge computing paradigm, is enabling several pervasive networked applications with stringent real-time requirements, such as telemedicine and haptic telecommunications. Recent advances in network virtualization and artificial intelligence are helping solve network latency and capacity problems, learning from several states of the network stack. However, despite such advances, a network architecture able to meet the demands of next-generation networked applications with stringent real-time requirements still has untackled challenges. In this paper, we argue that only using network (or transport) layer information to predict traffic evolution and other network states may be insufficient, and a more holistic approach that considers predictions of application-layer states is needed to repair the inefficiencies of the TCP/IP architecture. Based on this intuition, we present the design and implementation of Reparo. At its core, the design of our solution is based on the detection of a packet loss and its restoration using a Hidden Markov Model (HMM) empowered with adversarial autoencoders. In our evaluation, we considered a telemedicine use case, specifically a telepathology session, with adversarial autoencoders. In our evaluation, we considered a telemedicine use case, specifically a telepathology session, with adversarial autoencoders. In our evaluation, we considered a telemedicine use case, specifically a telepathology session, with adversarial autoencoders. In our evaluation, we considered a telemedicine use case, specifically a telepathology session, with adversarial autoencoders. In our evaluation, we considered a telemedicine use case, specifically a telepathology session, with adversarial autoencoders. In our evaluation, we considered a telemedicine use case, specifically a telepathology session, with adversarial autoencoders. In our evaluation, we considered a telemedicine use case, specifically a telepathology session, with adversarial autoencoders. In our evaluation, we considered a telemedicine use case, specifically a telepathology session, with adversarial autoencoders. In our evaluation, we considered a telemedicine use case, specifically a telepathology session, with adversarial autoencoders. In our evaluation, we considered a telemedicine use case, specifically a telepathology session, with adversarial autoencoders. In our evaluation, we considered a telemedicine use case, specifically a telepathology session, with adversarial autoencoders.

I. INTRODUCTION

The ongoing pandemic has highlighted the challenges of building remote and responsive communication systems. One major challenge in implementing such remote interactive services is the design of an architecture that could support very low latency and high reliability, labeled almost a decade ago as “Tactile Internet” [1]. Such paradigm has also led to the definition of the ultra-reliable and low-latency communication (URLLC) services [2], [3], considered to be among the most challenging applications in future networked systems. Their typical use cases include haptic telecommunications, telemedicine, and immersive virtual reality services, to name a few [4], [5]. The networking community proposed the use of several Artificial Intelligence and Machine Learning (AI/ML) techniques, sometimes in combination with network virtualization, to solve some of these problems and provide URLLC services. Some of the most recent advances in AI/ML have favored the design of reactive systems in which states from the TCP/IP network stack are used as input of predictors to foresee future network conditions and react appropriately.

Although we believe those knowledge-defined networking approaches [6] have merit [7]–[10], and indeed they brought significant improvements, URLLC services opened up new challenges, that are exacerbated in networks where time-varying delays and packet losses are frequent. To cope with such conditions, we argue that learning from the TCP/IP stack may be insufficient and a more holistic approach is needed.

Just like error correction codes try to repair the communication at the physical layer, we believe that, in many cases, networked applications can self-repair to improve their performance. The intuition behind such a design principle is based on the notion that predicting network conditions is insufficient to deliver an acceptable level of performance in many applications. Our design is inspired by financial market predictors, that use several indicators to forecast the future price of a stock or the implied volatility of an option contract, and from recent video streaming solutions that learn the optimal video bitrate combining network statistics, e.g., throughput, with application-specific metrics, e.g., buffer occupancy [11]–[13]. So latency-sensitive applications should also predict, when feasible, what the application-level data is going to do, not merely what the network data are.

We are not the first to propose application-data prediction, although not for networking applications. For example, researchers have leveraged distributed machine learning models to predict and suggest next actions at the application layer, for next-word prediction, content suggestion, and e-commerce recommendations, offering valid results [14]–[16]. In this paper, we argue for a similar approach in which the network architecture and the application work together to address the following research challenge: to what extent network information can help application-layer predictions for a more immersive user experience?

Our Contribution. To solve such research question, in this paper we present Reparo, a solution that copes with network suboptimality by reconstructing, when possible, the content of lost packets at the edge of the network with the help of a novel predictive model. Our system detects when a packet gets lost or is too delayed because of a congestion, and if this is the case, it restores synthetically its content with a new predicted packet generated at the edge. To reproduce the application-layer payload, our model is based on a Hidden Markov Model (HMM), where the traditionally employed Viterbi algorithm [17] is replaced with an Adversarial AutoEn-
an adversarial autoencoder (AAE) is able to obtain a 30% real-world scenario, show how an HMM model augmented results, obtained both in a trace-driven manner and in the action of the intervention, e.g., tumor removal surgery. Our even during surgery, as their opinion can change the course of microscope remotely for emergency or second consultations. Pathologists have the need to operate a edge-computing empowered microscope for telepathology. An example of successful reproducibility of histological images, for asynchronous analysis [31], or on collaborative image viewers [33], but without the ability to control a microscope remotely, and without the ability to cope with suboptimal network conditions. Remotely controlling a microscope (for pathology or other microscopy applications) requires high bandwidth and low delay, along with fast image processing. Nevertheless, these current solutions fail to keep packet losses to a minimum and guarantee a fast and reliable communication. The aforementioned studies on action prediction motivate the need for the telepathology field to receive the same attention, deploying a system able to fetch the content before it is displayed to viewers. When empowered with this feature, our solution can accommodate the network latency and content processing delay.

III. SYSTEM DESIGN

In this section, we analyze our solution design, highlighting how burdens of interactive communication are shared between

II. RELATED WORK

As tele-operated tasks have received ample attention recently, with an increment of remote critical applications, modeling the corresponding profiles and parameters is becoming more and more important. In this section, we first consider solutions advocating AI/ML to solve this problem; then, we review limitations in current telepathology systems, which refer to our considered use case.

Message and packet prediction. An example of successful use of the ML approach can be found in [19], where delayed or lost feedback information was successfully predicted via Gaussian Mixture Model (GMM) regression problem in a local area network setting. In the context of haptic interaction, the model aims to enable visual feedback, providing the illusion of remotely “touching” something. The same model, GMM, has been used similarly to retrieve a haptic reference trajectory on-the-fly for a peg transfer task [20]. Another common method used in this context is the Hidden Markov Model (HMM), given its ability to model and recognize particular structures [21]. It is often followed by a Gaussian Mixture Regression (GMR) for the online retrieval of a generalized profile. In [22] it has been used to encode a set of force/torque profiles to reproduce the generalized version of force/torque profile for grasping an object in the virtual environment. In the context of mobile app traffic, [23] proposed the use of HMM to predict the network traffic at both packet and message levels. At the same time, [24], [25] proved a way to reconstruct message-level content on encrypted traffic using Markov models. The great benefit brought by these predictors is their ability to execute predictions in a very short time [26]. However, they come with a high computational cost when the number of Gaussian components increases. Therefore, to meet the latency requirement of URRLC, other improvements are needed. For example, [27] selects a low number of states in order to execute prediction with minimal error in remote robotic surgery applications. In [28] two recurrent neural network (RNN)-based models taught a robot how to draw a line along a ruler exploiting position and force information. The time-consuming prediction, however, indicates that RNN is a bad choice for use as the predictor in remote microscopy. A similar ML predictor is presented in [29] which addresses the problem of viewport prediction (VP) in a networked VR system, i.e., predicting what a viewer is about to consume in the near term. However, none of these predictors has been applied in a real system, neither has been proved to meet critical thresholds in latency and throughput.

Telepathology solutions. One of the interactive services demanding low latency but whose performance is strongly affected by network congestion is telepathology. Current telepathology solutions are limited by the technology, the scale, and the (best-effort) performance of the underlying telecommunication media on which they rely, i.e., the Internet, or, at best, a virtual private network for non-real-time (offline) consultations [30]. These solutions only focus on the transmission of histological images, for asynchronous analysis [31], [32], or on collaborative image viewers [33], but without the ability to control a microscope remotely, and without the ability to cope with suboptimal network conditions. Remotely controlling a microscope (for pathology or other microscopy applications) requires high bandwidth and low delay, along with fast image processing. Nevertheless, these current solutions fail to keep packet losses to a minimum and guarantee a fast and reliable communication. The aforementioned studies on action prediction motivate the need for the telepathology field to receive the same attention, deploying a system able to fetch the content before it is displayed to viewers. When empowered with this feature, our solution can accommodate the network latency and content processing delay.
The edge agents monitor the ongoing communications and provide a fast response to the client and server, assuring a smooth user interaction and guaranteeing an acceptable level of user experience. The Reparo client agent is responsible for improving the interaction with the client; as such, it replies to requests coming from the user and provides cached content such as known portions of images. Likewise, the Reparo server agent predicts the client requests at the application-level and maintains the server transmission active. These agents can be viewed as proxies that analyze the traffic and take appropriate actions before the occurrence of undesirable behavior, such as network congestion. Due to this functionality, in the following, we often refer to client and server proxies.

During our solution design, we devise an architecture that assures being as minimally invasive as possible. In fact, the client is oblivious of the complexity and keeps sending packets as normal. All the complexity is managed by the edge components. In particular, the server must accept application requests coming from the original client, but implicitly from the client proxy, which intercepts all the packets for/from the user.

B. Reparo Edge Network Components

To productively exploit both network edges, we delegate network processing operations to the two edge proxies present in our system. However, the presence of two nodes acting on the client-server transmission allows providing appropriate services but requires a clear and sound tasks division so that actions are not overlapped.

Our Reparo client agent acts as a reverse and caching proxy at the client site, keeps track of the ongoing TCP connections that entails the plugin server. It forwards the packets for the plugin and, if the subsequent response is received, no further operations are demanded. Otherwise, this component sends the most appropriate response to the user: plain positive reply, if the requested action does not impact image or video view, e.g., plugin configuration or setting; or if an update of the image view is necessary, in response to panning or zooming of the sample, it searches if this image portion was cached. If present, the proxy sends this piece of information without contacting the server, so to reduce the response time.

The Reparo server agent, being at the server site, is where the actual prediction takes place. In this node resides the HMM boosted model, which outputs the most likely client message request in case the packet is undergoing network congestion. Since the client message in latency-sensitive applications likely contains the action requested, in the following, we often refer to it simply as action. Aside from this ML component, the server proxy includes the application logic in order to adapt and optimize the prediction to the application messages. In fact, two are the main tasks to execute. First, gathering the statistics to improve the HMM model at run-time and providing the final known state on which prediction occurs. Second, restoring the message content that is thought to be lost or very delayed. This situation is spotted by means of a timeout that would help not exceed a maximum application latency. These tasks, i.e., additional network processing and predictive...
component, run asynchronously to the communication process, so that packets are then sent to the actual destination without incurring in excessive overhead. We provide further details about the prediction model and our proposed variant in the following (Section IV), after having formalized algorithms dictating the logic in message restoration.

C. Overall Algorithm

Given these considerations, we are now ready to formulate and overview the global algorithm underpinning Reparo in Algorithm 1.

**Algorithm 1** Edge proxies logic with packet loss recovery

1: Let \( T_s \) and \( T_c \) be the timeout intervals on server and client
2: Let \( T_l \) be the HMM re-training interval
3: Initialize the HMM and AAE models
4: **Function at the** client side
5: Set timer \( T_c \) for incoming packets from plugin
6: **upon** receive packet \( p \) do
7: \[ \text{if } p\text{.dst}=\text{plugin.ip} \text{ then} \]
8: \[ \text{req } \leftarrow p\text{.req} \]
9: \[ \text{if } p\text{.src}=\text{plugin.ip} \text{ then} \]
10: If \( p \) carried an image, save it
11: **upon** timer \( T_c \) expiration do
12: \[ \text{sendResponse(req)} \]
13: **End function**
14: **Function at the** server side
15: Set timer \( T_s \) for incoming packets for plugin
16: **upon** receive packet \( p \) do
17: \[ \text{if } p\text{.dst}=\text{plugin.ip} \text{ then} \]
18: \[ \text{size } \leftarrow p\text{.size} \]
19: \[ \text{if } p\text{.src}=\text{plugin.ip} \text{ then} \]
20: \[ \text{obs } \leftarrow \{\text{size}, \text{remaining features of Table I }\} \]
21: \[ \text{if } T_s \text{ is elapsed since last model update then} \]
22: \[ \text{Re-train HMM using last values of obs} \]
23: **upon** timer \( T_s \) expiration do
24: \[ a \leftarrow \text{predict(obs)} \]
25: Take action based on predicted user action \( a \)
26: If necessary, \( \text{sendClientResponse(a)} \)
27: **End function**

The communication in the server-client direction is mainly characterized by video and image transmission and is thus critical to our interactive system. However, the literature about video streaming is broad and continuously advancing [35], [36], and we decide not to add more ad-hoc mechanisms and leverage the current solutions. For example, to mitigate network congestion, image and video super-resolution is a valuable approach in using ML to recover a high-resolution image from a low-resolution media [37]. Alternatively, many studies suggest deep learning is also effective in predicting future frames that look natural to human eyes [38]. On the other hand, we look with particular interest to the requests from client to server, where our predictive model is applied. Recent studies have shown how the prediction performs very nicely when in this direction [29] (see Section II for a more complete discussion). That said, we can observe the presence of two functions: one running at the client site and one for the server site. They replicate the functionalities aforementioned, where the Reparo server agent is the core of our predictive system, and the Reparo client agent is fundamental to provide fast feedback.

An important aspect to consider is the presence of three time intervals, which serve to establish the occurrence of relevant events. Specifically, we re-train the HMM periodically on the server proxy, with a time interval named \( T_s \). By doing so, we can improve the model even at run-time by considering fresh data. We then consider one timer for the client proxy, \( T_c \), and one for the server proxy, \( T_s \). They are triggered if no message is received from the server or the client within the defined time interval, respectively. The expiration of \( T_c \) indicates the absence of a coming reply, and in response, the appropriate feedback is sent to the waiting user. Similarly, when \( T_s \) expires, the server proxy sends the predicted request to the server, since it indicates that the packet is likely to be lost or just very delayed. The subsequent response coming from the server and directed to the client is forwarded as normal. It must be noted that, despite restored messages can be generated either from the client agent or the server agent, we design the solution in order to not overlap the actions and no not deliver duplicate messages to the client console. If the client agent receives a message in response to an event already managed by itself, i.e., the TCP state has already evolved, it discards the message.

We summarize the exchange of messages entailed in the communication between the plugin and the connected user in Figure 2. If no (i) packet losses or (ii) excessive delays occur, the messages exchange follows as normal. Yet, at the occurrence of one of the two events (detected by the server agent by means of a timer \( T_s \)), the system activates the restoration process. This allows the plugin to receive the message despite the adversarial network conditions. Similarly, if the response from the server gets lost or delays more than \( T_c \), the Reparo client agent can generate a response containing the
As such, more details about these optimizations are thus presented in Section V.

Lastly, specific actions depend on the considered application. The timeouts are hence crucial to assess when a packet gets lost. For this reason, we set such default values only after a sensitivity analysis presented in Section VI-C. Lastly, specific actions depend on the considered application. As such, more details about these optimizations are thus presented in Section V.

IV. PREDICTIVE MODEL DESIGN

In this section, we briefly describe the model used to predict the transmitted messages. Such a predictor consists of a Hidden Markov Model (HMM) that dictates the way of modeling the environment and an autoencoder used to increase the performance of the HMM. We start by describing the latter component and its parameters; then, we overview the application of the autoencoder in the general HMM model; we finish outlining our model and how it is employed in the prediction.

A. Modeling the System Dynamic with Hidden Markov Model

Because of their ability to capture important traffic statistical properties with a relatively small number of states, HMMs have gained popularity as the traffic model of choice in years states [21], [39]. In these studies, HMM has been applied to model the packet flow either generated by an individual application or that of the aggregate traffic on a single channel. In addition, HMM has been shown to be effective in capturing the dynamic behavior of losses and delays on end-to-end packet channels [40], [41]. Motivated by these analyses and successful results, we model the TCP channel between the client and the plugin by means of the HMM.

In a HMM problem, the time invariant state-space models are typically defined as follows:

\[ p(X, Y) = \pi(x_0) \prod_{t=0}^{T} p(y_t | x_t) \prod_{t=0}^{T-1} p(x_{t+1} | x_t) \]

where \( x_t \) represents the hidden variable and \( y_t \) is the observed variable, \( p(x_{t+1} | x_t) \) denotes the transition probability which describes the dynamic behavior of the system, and \( p(y_t | x_t) \) is the emission probability which identifies how the system generates the observation based on the hidden variable. \( \pi(x_0) \) constitutes the initial state distribution, that is required to the model to start the process.

The model can be represented as in Figure 3, which explains the relationship between hidden states, observed states, and their probabilities to occur. The evolution of states in HMM is based on the key assumption that the state evolves as a Markov process where the probability distribution of the current state only depends on the state of the previous epoch, i.e., \( p(x_t | x_{t-1}, \ldots, x_1) = p(x_t | x_{t-1}) \). Despite its simplicity, this first-order Markov process is sufficient for modeling temporal characteristics of the network channel, as outlined in [41], [42].

It is convenient (and hence common) to describe the state evolution over time by means of a transition matrix (TM). Such a matrix is filled with all the transition probabilities \( p(x_{t+1} | x_t), \forall x_t \in \chi \). The probabilities of moving from hidden state to the observed state, \( p(y_t | x_t = j), \forall x_t \in \chi \) are saved in the emission probability matrix. Furthermore, each Hidden Markov Model can also be represented as \( \lambda = (A, B, \pi) \), where \( A \) refers to the transition probability matrix (TM), \( B \) is to the emission probability matrix, and \( \pi \) denotes the vector containing the initial states probabilities.

Generally, these three variables (TM, \( \pi(x_0) \), and emission probabilities) are unknown, and they are estimated either using some parametric or data-driven approaches. In particular, three are the main basic problems which need to be solved to characterize the HMMs: training, likelihood, and decoding.

The first problem, training, is common to other ML algorithms and is formally defined as the problem of, given the observation sequence in time \( Y \), finding the model \( \lambda = (A, B, \pi) \) that maximizes the probability of \( Y \). This problem is crucial for any HMM application because it allows model parameters to be optimally adapted to the training observation sequence, i.e., to learn the best models for real phenomena. This problem is generally solved via expectation-maximization (EM) algorithms, where a particularly successful instance is the Baum-Welch algorithm (forward-backward algorithm) [43].

The Baum-Welch algorithm starts by iteratively estimating the initial transition, emission, and state transition probabilities, repeating estimations until the resulting probabilities converge satisfactorily. Being a special case of the EM algorithms, such an algorithm consists of two main steps: the E-step, which computes posteriors over the states, i.e., the probabilities of being at state \( s \) at time \( t \), and the M-step, which performs re-estimation of the model parameters in order to maximize the likelihood of posteriors found in the previous E-step.

The second problem, the likelihood, attempts to compute the likelihood of a particular observation sequence. More formally, given the observation sequence over time \( Y \) and the HMM model \( \lambda = (A, B, \pi) \), a solution algorithm should determine the likelihood \( P(Y | \lambda) \), i.e., the probability that the observed sequence was produced by the model. This problem can be solved via the recursive forward algorithm, which computes the joint probability of observing the sequence up to time \( t \) and the Markov process being in state \( s_t \). The likelihood values

Fig. 3: Schematic view of a general HMM model, composed of temporally-ordered metrics, in turn categorized as hidden or observed states.
Thirdly and finally, the decoding phase is responsible for finding the hidden state sequence $X$ that is most likely to obtain, given in input the observation sequence over time $Y$ and the HMM model $\lambda = (A, B, \pi)$. The problem is a very common situation and is usually solved by means of the Viterbi [17] algorithm for hidden state estimation. This algorithm is a two-step process based on a dynamic programming approach that maximizes the likelihood of the whole generating state sequence. In the first step, it obtains the most likely state $s_t$ at time $t$ through the utilization of a $\gamma_t$ parameter, while during the second step, the $\gamma$ parameter is calculated using the forward-backward method. This problem of finding the most likely state sequence can also been summarized as: given a sequence of observed values $(\tilde{y}_0, \tilde{y}_1, ..., \tilde{y}_N)$, the decoding algorithm infers the corresponding hidden variable $\tilde{x}_t$, i.e.,

$$\tilde{x}_t \sim p(x_t | \tilde{y}_t, ..., \tilde{y}_0).$$

In this paper we improve traditional HMMs by making use of adversarial autoencoder as an alternative method for the decoding problem. Empirically we have observed how this learner can be helpful and effective in empowering HMM because of its capacity to encode and decode information between different spaces (see results in Section VI).

**B. Decoding the Information via Adversarial Autoencoder**

Adversarial AutoEncoder (AAE) is based on the idea of blending the autoencoder architecture with the adversarial loss concept introduced by generative adversarial networks (GAN), to reproduce a generative model [18]. An autoencoder model is generally an artificial neural network that learns how to efficiently compress and encode data and then uses this reduced encoded representation to reconstruct a representation that is as close to the original input as possible. AAE simply turns an autoencoder into a generative model by combining the traditional autoencoder with the more general approach of GAN. As in any GAN-based model, the main idea at the basis of AAE is the match of an aggregated posterior of the model (in this case autoencoder) with an arbitrary prior distribution.

In recent years GAN has become one of the most utilized approaches in deep generative modelling, giving rise to a large number of GAN-based models, such as Super-Resolution GAN [44], CycleGAN [45], and BiGAN [46], to cite a few. GAN and its variation models are typically applied over bits of an image, to generate a new synthetic image. Any GAN model is made up of at least two neural networks: a generator and a discriminator. The former accepts an input vector of randomly generated noise and produces an output “imitation” image that looks similar, if not identical, to the authentic image. On the other hand, the latter network attempts to determine if a given output image is “authentic” or “fake”. The purpose of GAN is to take a random vector as an input and transform it to follow the pixel distribution of a desired output. The similarity with GAN in AAE is that the autoencoder is trained with dual objectives— a traditional reconstruction error criterion and an adversarial training criterion. At the same time, the presence of a discriminator network and a different training process, make AAE different from traditional autoencoders, i.e., the well-known Variational autoencoder (VAE). While VAE regularizes the latent space with KL-divergence, AAE uses the adversarial training for the regularization.

Figure 4 summarizes the main components of an AAE model: (i) the encoder, a neural network transforming the observed state (input composed of $N$ elements), into a lower dimension, the latent code $z$; (ii) the decoder, a neural network that takes the latent code $z$ and transforms it into the hidden info (output composed of $M$ elements); (iii) the discriminator, responsible for checking whether the input is real or not. The encoder learns to convert the data distribution to the prior distribution (of the latent space) after a necessary training period, while the decoder learns the best deep generative model that maps such a prior distribution to the actual data distribution. This matching is guided by the discriminator and generator attached to the latent code vector of the autoencoder (encoder + decoder), creating the adversarial aspect of AAE. The purpose of the autoencoder is also to minimize the reconstruction error. In other words, the encoder, acting as the generator, creates a latent code, $z$, and tries to fool the discriminator into believing that the latent code is sampled from the chosen distribution. The discriminator, instead, detects if the given latent code is generated by the autoencoder or is sampled from the normal distribution created by the state generator. Once the training procedure is done, the autoencoder produces a minimal error in mapping the inputs to the desired output. In particular, this output represents the missing traffic matrix entries, thus constituting the hidden information.

Although generative models have been frequently applied to generate a synthetic version of audio, images, or video, there is now a recent and mostly unexplored trend of applying these models in diverse domains [47]. In this paper we consider this class of problems for Markovian environments, leveraging the autoencoder to map some collected metrics (observed state) to application-specific values (hidden state), following the HMM modelization.
C. Reparo State Variables

We can now describe how the observed and hidden states are defined in our specific model. In our system, the current evidence \( y_t \) is modeled with a vector of metrics at timestamp \( i \); similarly for the corresponding hidden state value \( x_i \). To order the information chronologically, we collect and exploit the timestamp, which is then disregarded during the learning phase since it is worthwhile only in data preparation. Table I outlines the metrics collected from the edge nodes and used as observations in the HMM model.

<table>
<thead>
<tr>
<th>( y )</th>
<th>Features retrieved for each request-response pair</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Request size [bytes]</td>
</tr>
<tr>
<td>2</td>
<td>Ratio request/response size [bytes]</td>
</tr>
<tr>
<td>3</td>
<td>Response time [ms]</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>( x )</th>
<th>Hidden state observation</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Request message content</td>
</tr>
</tbody>
</table>

Clearly, the number of observed states \( y \), \( N \), as well as the cardinality of the hidden \( x \), \( M \), are crucial parameters that must be specified when designing the model and that also affect the solution performance. While modeling a single hidden (\( M = 1 \)) is a de-facto standard in HMM [17], there is a tradeoff here in choosing suitable \( N \). Smaller \( N \) yields simpler models, but it may be inadequate to capture the space of possible behaviors. On the other hand, a large \( N \) leads to a more exhaustive model with more parameters, but may cause overfitting issues and deployability problems. We converged to these metrics in Table I and this cardinality (\( N = 3 \)), as a result of feature importance study and cross-validation to learn this critical parameter. In particular, the three metrics are: (i) the size of the application request content sent by the user, (ii) the ratio between the size of the request and the corresponding response, and (iii) time elapsed between the sending of the request and the reception of corresponding response.

The hidden state \( x \) denotes the application-level content of the user request. Predicting this value in the near future means forecasting the most likely operation that the client will send to the remote site. Among the application operations, we also include a “no action” operation that constitutes the case when, at that time interval, the user does not transmit any message. As explained in Section III-C, our prediction occurs periodically in order to guarantee a continuous flow perception. As such, we need to model the possibility of no message received within this interval.

As a best practice for any ML model, before using designated metrics, they must be prepared. Therefore, we also apply data preparation for our metrics, using normalization and standardization techniques to re-scale input and output variables before training the ML model. In fact, differences in the scales across input variables may lead to a problem difficult to being modeled [48]. In addition to this standard normalization approach to scale input values into \( 0 - 1 \) range, we improved this process with the aim of making the model more general and transferable over different networks. Specifically, before such a normalization, the response time is divided by the latency encountered by the ping command in the case of an unloaded network. This quantity should represent the minimal RTT and can then be used to scale all values accordingly. This assures a more transferable model that adapts to different environments, even though further actions are required to obtain a global and general model [7], [49]–[51].

Furthermore, as explained in Section III-B, these metrics can be collected at either the client or the server site. The location where these features are extrapolated mainly impacts the “response time”, which represents the time elapsed since the request sending and the reception of the response. As shown in Section VI, data pre-processing, in conjunction with the model selected, attenuates such differences originating from the site of collection.

D. Message Predictions via HMM

Taking the above into account, we can now describe the procedure dictating the Reparo behavior when demanded to predict the next event. After having gathered the metrics at time \( t \), if requested by the restoration algorithm (Algorithm 1), it may be required the prediction of the future state at time \( t + 1 \). We convert this task to the HMM task of computing posterior distribution over the future states given evidence till now. We derive the predicted next event as the future hidden state with the highest probability, according to:

\[
\bar{x}_{t+1} = \arg\max_{x_{t+1}} p(x_{t+1} | \tilde{y}_t, \ldots, \tilde{y}_0).
\]  

We limit our focus in this paper to the one-step ahead prediction, since we have experienced that predicting for more steps ahead drastically degrades the accuracy, as motivated in Section VI. In conclusion, our prediction procedure is composed of two steps. First, we decode the observations at time \( t \) in input into the most likely hidden state using AAE. Then, we forecast the next (one-step ahead) hidden variable using the maximization of posterior probabilities.

V. REPARO IMPLEMENTATION FOR REMOTE MICROSCOPY

Even though our system has general applicability, our primary considered use case is telemedicine. In particular, remote microscopy. In this section, we define our deployment use case, a telepathology system, the motivation for its responsiveness requirements, and we provide some implementation details.

Use case: telepathology. Pathology is the study of disease and underpins every aspect of patient care. Telepathology, the practice of pathology at a distance, focuses on transmitting images of specimens by a telecommunication linkage to a diagnostic hub where a telepathologist views the images on a video monitor. The transmitted medical images may be used for primary diagnosis, proficiency testing, consultation, quality assurance, and distance learning. A telepathology or more generally a telemedicine session involves the transmission of delay-sensitive and bandwidth-sensitive data that must be
processed and shared with a remote medical doctor. Thus, our system ensures that these requested functionalities are provided.

**Why Telepathology?** Patient care relies on rapid and accurate diagnosis in the pathology laboratory, which can be made possible thanks to a video-assisted procedure. In critical situations, e.g., timely recognition of bacterial organisms in cerebrospinal fluid, the time to diagnosis and its accuracy can literally be life-saving. Often, these diagnoses are made by a pathologist using a microscope to analyze biological material (cells or tissue) on a glass slide. The speed of the diagnosis depends on the experience of the on-call pathologist, who often covers a broad range of subspecialties. Similarly during surgeries, it is common for surgeons to ask the pathologist for rapid assessment of tissue, e.g., to assess whether a tumor has been completely removed. In the majority of non-trivial cases, pathologists seek second opinions from colleagues by physically transporting privacy-protected glass specimens or asking for an additional opinion of the frozen section area. These consultations must occur rapidly to minimize the patient’s time under anesthesia. Critical quality assurance measures are painfully limited, particularly when travel is restricted or asking for an additional opinion of the frozen section area. These consultations must occur rapidly to minimize the patient’s time under anesthesia. Critical quality assurance measure is painfully limited, particularly when travel is restricted by special circumstance such as the COVID-19 pandemic, or in rural and underserved community hospitals, as it is dependent upon physical availability of on-site personnel and microscopic review.

**Telepathology system implementation details.** Inspired by recent studies on real-time telepathology [53], [54], we deployed a real system composed of a Java program that the user can utilize to control the microscope remotely. The microscope is emulated through Micro-Manager [55], which we used to create a modified plugin for providing microscope control and image and frames acquisition. We also modify the original Micro-Manager in a program that, supporting network connectivity, handles data marshaling between the network and the microscope firmware. The client program sends commands for the plugin based on gRPC protocol, demonstrated to be extremely lightweight [56]. The Reparo client and server agents work as a reverse proxy, using the NetfilterQueue library to intercept incoming packets [57]. Clearly, this proxy acts as a reverse proxy for the ingress traffic but as a forward proxy for the egress traffic. These nodes collect all incoming packets, keep track of the ongoing flows, and, by caching static contents, they can also work as accelerators. In our specific case, they are required to reconstruct the TCP status machine so that when a predicted message needs to be sent, the appropriate parameters can be set according to the last TCP state. Besides, often the transmitted data carry sensitive material, so they are able to encrypt/decrypt traffic in order to observe messages. This setting is also very secure, where protected devices, i.e., server proxy, host security functions, releasing the back-end, i.e., plugin, from the burden of implementing SSL logic, which is orthogonal to the application logic. We then opportunely implemented Reparo’s logic on these nodes in Python programs, and specifically, the AAE agent on top of Keras [58], while the HMM model is built upon hmmlearn library [59].

**Live video streaming management.** Since we acknowledge that a fluid video experience is key for such an interaction, our decision is to exploit well-known and studied protocols. Empirically, we experienced how encoding new frames via ffmpeg into MPEG-TS data results in an extremely low-latency stream with high frame rates, and acceptable quality and bitrates. Compared to other alternative solutions, such as HTTP Live Streaming (HLS), MPEG-DASH, WebRTC, encoding with ffmpeg and decoding in a web page via WebSocket, is tremendously simpler, with reduced overhead and reduced latency. These characteristics are indeed precious and key for live video streaming. For this reason, in the following, we leverage this approach for the live video transfer part, which constitutes the main transmission in the server to client direction. At the same time, we mainly investigate the effects caused by network congestion in the client to server direction, where the predictive model in Section IV is responsible for restoring application messages telepathology-specific.

**Offline image Viewer.** Aside from live services offered, the user can also access the application server and demand an offline image view. In such a case, we leverage the OpenSeadragon JavaScript library [60] to visualize the correct slide in an efficient way, reducing the latency. Since it occurs offline, however, there are no strict requirements of latency, and the different tiles are downloaded while loading the page. Therefore, no further mechanisms (aside from the optimizations offered by the library) are required to improve the user experience. Although the Reparo’s focus is mainly for the online interaction, where interaction takes place, this service is fundamental for any telepathology system.

**Bounded latency.** Another function of potential interest that we implemented was the assurance of a delay bounded within an interval, i.e., both lower and upper bound. This means that our proxy, if desired by the application, also assures that the delay between the request-response pair is always higher than a certain minimum delay. This requirement is often necessary for many contexts [61]. Examples include applications that require fairness, such as for gaming or for trading, and/or whose endpoints do not possess sufficient buffer memory to temporarily store packets that are being received early but require a later playout. The minimum target latency can also serve as an equalizer for cases where traffic may flow across paths of different lengths, limiting jitter differences among packets. For this reason, we also provide this application extension in our telepathology-oriented implementation.

**Multiple losses.** An extreme case to consider is the reaction to multiple losses. In this case, the server proxy could start predicting and sending packets over the congested network, exacerbating the congestion and resulting in performance degradation. To avoid this case, the server proxy only reacts to the first identified loss and neglects all further timeouts. In such a way, the network is not overloaded, and it avoids predicting many future actions, i.e., for a high time horizon, which is acknowledged to be less accurate [62]. The client proxy, conversely, takes action against these losses on the basis of application requests. When the number of losses becomes too high, a warning message is sent to the user to notify an ineluctable network problem. However, most of the network congestions are transient [63], [64], and client proxy attempts
to mitigate this effect by providing a fast response waiting for the network to be fully available.

**Application request: an example.** As an example, if the medical doctor changes the snipped area of the histological sample while the network is congested, the client proxy intervenes and sends a cached version of the image of the interested region (ROI), if present. Thus, the client agent is an active part and can help mitigate the network congestion. It must be noted that the pathologist is used to visiting multiple times the same ROI in search of different details, and the proxy can save these tiles once for all future requests. But the request may also refer to a change of the microscope settings or to a pre-process of the sample image. In these cases, after the timeout $T_s$, the agent will predict this request and send it to the plugin. This node will reply with the proper response. In the case of a configuration request, the response is overlooked and, consequently, not sent, since such a response represents only a positive answer and can be generated by the client proxy. In such a way, we avoid duplication of messages and we achieve an efficient use of network resources. On the other hand, for a request of processing the image, the response is crucial and, consequently, the image is sent. These examples of requests highlight the importance of a proper and synchronized division of concerns, like the one presented in Reparo.

VI. EVALUATION RESULTS

To evaluate the performance of our developed system, we implemented Reparo in a real scenario of a telepathology session where network conditions are often emulated to replicate critical environments. After an initial phase where a team of pathologists used the program to learn typical workflow, we also replicated these requests programmatically, without user intervention, to make evaluation repeatable and validate the solution at varying network conditions. In this section, we first present the evaluation of our model and the comparison with other ML models. Then, we expose the benefits that our novel model brings to the application when compared to similar solutions. Lastly, we present the sensitivity analysis that we carried out to select the timeout settings utilized in the experimental campaign.

A. Model Prediction Accuracy

In this first part, we study the efficacy of an ML model to predict the correct messages. We thus experienced different activities of pathologists over this tool and saved the collection of messages exchanged during this interaction user-microscope. **Traffic workload.** The prediction accuracy and effectiveness of Reparo severely depend on the traffic patterns. For this reason, we evaluate the behavior of considered solutions in a variety of traffic demands. Specifically, we saved four different workload patterns examined during real telepathology sessions that were undertaken by our pathologists’ team. These traces differ for the type of requests, e.g., activation of a video stream, image processing algorithms, and operations sequence. We then combine these collections in a single dataset that consists of more than 40,000 samples, and we (offline) test the accuracy of predictors on it. We leave the performance assessment for these predictors when applied in real-time with different (partially randomized) patterns to the next subsection. Since the metrics exposed in Section IV-A can be aggregated either at the server edge or client edge, we generated two datasets accounting for these two options, considered as client-side and server-side. Both scenarios represent the set of packets exchanged during a telepathology session over our system, with the only difference regarding the response time feature. We then separately performed training and testing phases for all the considered algorithms in both scenarios, by splitting the dataset into train (80%) and test (20%) sets. In our application we consider 11 different actions, counting the “no action” option, which must be accounted to represent the case of no packet sent.

**Accuracy.** First, we evaluate the fidelity of decoding methods, as part of the HMM method. Recalling how this algorithm serves to find the best hidden state (application message) given the observations (network features), we evaluate: (i) the traditional algorithm used in HMM, i.e., Viterbi, (ii) an alternative Generative adversarial networks (GAN)-based method, referred herein as GAN, whose implementation is inspired by [65], (iii) Variational autoencoder (VAE) [66], and (iv) our choice, i.e., AAE. We report the results in Figure 5a. For all the graphs in this subsection, the confidence intervals are negligible and do not appear in the graphs since randomness takes place only in a few algorithms with limited impacts.

It can be observed how AAE is able to reach the maximum accuracy, with a notable 99.7%, which makes it outperforming the default Viterbi of more than 10%. Compared to VAE, we can also conclude how the presence of the adversarial loss similar to GANs makes the model more accurate. In fact, the loss computed on the latent representation of AAE can notably increase accuracy at the cost of a higher training time. The standard GAN model, instead, exhibits a poor ability to encode the observations into hidden states. Obtained results support our choice of replacing Viterbi with AAE as the default decoding algorithm.

Second, we compare our overall prediction method presented in Section IV-D against other regressors and classifiers. Specifically, in the former class resides Autoregressive Integrated Moving Average (ARIMA), Hidden Markov Model (HMM), whilst in the latter remain Decision-Tree (DT), K-Nearest Neighbors (KNN), Naive-Bayes (NB), Deep Neural Networks (DNN), Support Machine Vectors (SVM). In the case of our HMM model, the next action constitutes the next hidden value; for a regression problem, this value represents the value at the time interval $t+1$ given the last actions; finally, for the classifiers, the action is the output given the past values in inputs. The difference among these models results in how the inputs and outputs are decided and interpreted, which in turn affects the accuracy of the next action prediction.

The results in Figure 5b confirm the hypothesis of the HMM-based algorithm ability to interpret network signals and model the channel. We can notice, indeed, how both our algorithm and HMM outperform the alternatives. Between these two models, however, Reparo raises the accuracy in predicting future values of more than 15%. An improvement of even a few percentage points leads to significant improvements.
in application performance, since it means reduced erroneous usage of network resources (see Section VI-B). Moreover, since the obtained accuracy is close to the (unfeasible) perfect oracle, it results in a trusted predictor that can tremendously enhance the traffic restoration process.

Regarding the location where the model is applied, we can also observe that, even if moderately, running these algorithms at the server-side leads to a better outcome. This confirms our design of employing the HMM model on the server proxy.

Training time. We also measure the required time to train these models. This information is precious to assess the cost of an improved prediction and to, subsequently, set the timing logic in our algorithm. We first consider the algorithms addressing the decoding problem, displaying results in Figure 6a. As expected, GAN is the most time-consuming method, with more than 560 seconds, and Viterbi the fastest, with nearly 2 seconds. In between, there are AAE and VAE; the AAE process is slightly longer, but with only 20 seconds of difference. Given the nearly 2 minutes to be trained for our AAE model, we imposed an offline pre-training phase that can also take place over a possible large dataset.

Considering the time to train the predictor model (Figure 6b), the time-series procedure (ARIMA) and the deep-learning model (DNN) need the most considerable amount of time. The remaining algorithms produce a comparable training time, with negligible differences. Notably, for the training problem, our version is also more rapid than the traditional HMM. However, since Reparo’s time is less than a second, we opt for an online training based on a rolling window; that is, every period $T_i$ we consider the last obtained data and, on these metrics, perform a re-training process.

Having pre-processed data, the AAE model is application-specific and can be reused for other network scenarios. This motivates our choice of training offline the AAE generator network with a large quantity of data to make it the most accurate as possible. On the other hand, HMM, which models the user experience and the consequent network evolution over time, can be online trained given the shorter training time. Learning data in an online manner, i.e., “on-the-fly”, enables continuous model adaptation, and this characteristic is particularly useful for live systems where latency has a significant impact on users.

B. Application Benefits

Besides the validity of the proposed predictor, we evaluate the benefits it can give to a telepathology application. In particular, we deploy some different environments to assess the performance of Reparo in multiple conditions.

Application requirements. Our telepathology system has performance requirements in terms of latency, bandwidth, security, etc., that can be enumerated as follows: latency $\leq 100$ ms; throughput $1$ Mbps; security “High”; reliability “Very High”, which are in line with the recent studies [67]–[69]. In the following, we evaluate mostly the latency and throughput, since they represent the predominant metrics from the user point of view and the key for assuring real-time control of the microscope.

Benchmark algorithms. To validate our solution, we compare against other two alternative solutions: (i) a telepathology application not equipped with any predictor for lost packets, named LiveMicro [33]; (ii) a proper adaptation to our use case of the solution proposed in [27], where an HMM/GMR model is used to predict actions in haptic communication, herein referred to as HMM/GMR due to its method.

Application performance. First of all, we consider a local deployment, where the user is located in the same geographical area of the plugin but different access networks. In such a way, we have full control over the two edge networks, but the impact of the network in between, which is however beyond our control, is reduced and allows us to limit the series of unexpected events. We run the telepathology application for 15-minutes and we evaluate the throughput and latency during its execution (Figure 7a). Metrics are collected on the client program and refer to packets sent/received. We can notice how Reparo provides the lowest perceived latency in conjunction with the highest throughput, showing a particularly significant advantage in latency. In fact, as LiveMicro does not utilize any predictive mechanism, it is unable to provide a shorter delay. Not only Reparo has a lower latency on average, but this value is also more stable. This feature is clearly one of the differences from the HMM/GMR solution. This outcome derives from the algorithm that benefits from adopting more periodic actions based on diverse timers, online training, and wise response to multiple consecutive losses.

Congested network: losses. We then consider how the network affects our solution, studying in particular the impact of packet loss rate. We simulate this experience using the
Mahimahí emulator [70]. As can be seen in Figure 7b, the latency of the application is bounded even in the case of a high packet loss rate in the network. As the number of lost packets increases, our solution can take an appropriate response to limit the latency to acceptable levels, while also limiting the variability. It must be noted how the network conditions are exacerbated in order to better assess the behavior of a traffic restoration process. For example, a loss rate of 10% is very rare and only occurs in some cellular networks. Nevertheless, we can observe how Reparo, when the loss caused by the network raises, can tackle this lack of messages by restoring them and can provide reliability and continuity in the interactive telepathology session.

**Congested network: delay.** Along with the packet loss, we then consider the effects of an increasing network delay, and we compare the resulting perceived latency (Figure 7c). A larger delay may occur either because a microscope is farther away or due to congestion that increases the switching queue delay. In the graph we report the difference between the application latency and network delay, referring to this quantity as \(\Delta\) latency. Firstly, we can observe the reduced variance in latency for our solution, similar to the previous figure. Secondly, we can notice how Reparo can further reduce the viewed application latency, reacting to the increasing delay and providing a bounded increment in the latency. By predicting actions, the solution can then achieve a reduced latency on average and tolerate extremely delayed packets. Clearly, this result is a consequence of both message predictor and services offered by the two proxies to reduce the number of messages over a wider network. Hence, our solution can drastically help towards a latency that can enable interactivity.

**Multiple clients.** In Figure 8a we quantify the application throughput when the number of concurrent clients increases. The reported throughput refers to the mean among the users. When more clients are connected simultaneously, our edge components have to keep more models as well, with the result of a greater overhead. However, we can observe how this does not severely affect the behavior of the proxies. On the contrary, Reparo allows to reduce the impact of the inevitable bottleneck and to efficiently handle more ongoing transmissions. HMM/GMR dramatically suffers from the increment of users exhibiting an inability to share resources when they are reduced. As expected, when no mechanism is employed as in LiveMicro, network congestion becomes dominant and degrades the application performance.

Moreover, we measure the amount of RAM and CPU required to run the Reparo server agent, which manages all the active connections and where reside our predictive component. To analyze the resource consumption, we execute the agent over an Intel(R) Core(TM) i7-7500U CPU @ 2.70GHz, and limit our focus to solutions restoring message content: we neglect LiveMicro as it only offers the mere stream of data. Considering the amount of CPU required for an increasing number of clients (Figure 8b), we can observe how Reparo reduces the CPU usage. Clearly, as the number of clients increases, so does the CPU. Nevertheless, this consumption is drastically lower than with the HMM/GMR solution. This is due to the implementation of a restoration process only for some events and only when the timer \(T_s\) expires.

Similar conclusions hold for the use of RAM (Figure 8c), where for more clients, Reparo needs to create more data structures to store the state of the multiple connections. However, these resources utilized are less than the other benchmark HMM/GMR. These results are important to validate how Reparo can manage a high number of concurrent connections without incurring in excessive resource consumption.

**Incorrect predictions.** Another issue to take into account is how a wrong prediction damages the application and to what extent. To this end, we consider a highly lossy network that can fool the predictor and report the obtained reliability in Figure 9a. We collect results by running the three different solutions in a network with a loss rate = 12%, until the reported number of wrong predictions is obtained, then we stop the execution. In the case of Reparo and HMM/GMR, the reliability refers only to the actual desired application traffic that is correctly received (often referred in the literature as goodput). Since LiveMicro does not forecast, its reliability value is just determined by the packet lost in the network and, thus, it is constant in the graph and is used as the baseline. As shown in the graph, we can note how the more accurate model of Reparo leads to fewer and more sparse errors over time. As mentioned in Section V, our algorithm reduces the number of consecutive predictions, which, if wrong, would harm exponentially. This design choice led the reliability of Reparo more stable and only partially affected by more mistakes. Conversely, HMM/GMR drastically reduce
At the same time, the benefits of Reparo are also valid when the distance between the client and the server increases. Figure 9b displays the average time between the client sent the request and its received response, varying the distance between the client and the microscope from a few meters to a few kilometers. To obtain results, we simply leave the plugin in the same campus, but we reproduce a new client in a new location. The figure reports the network delay, measured through the ping tool and indicating the time required to send a (small) packet over the network when it is uncongested. We compare our Reparo against solutions not equipped with a restoration process. From the graph, we can assess that our timer-based algorithm is particularly effective at limiting response time, even when network delay, along with geographic distance, increases.

We then compare the latency attained by the application requests when the server is placed at hundreds of kilometers away (Figure 9c). To further validate our approach, we compare Reparo against a UDP-based protocol to contemplate differences between reliable and unreliable communication. Similar conclusions to the response time hold. Our solution can efficiently reduce transmission latency when the distance is significant. Therefore, the impacts of different and multiple ISP networks are only partially felt when a solution such as ours is deployed, and interactivity is thus preserved.

C. Sensitivity Analysis

Lastly, we discuss our sensitivity analysis, performed to configure timers on the client and server proxies of our system. These values are important as they define when a packet is imagined to struggle in the network congestion storm and can be considered lost. Another timer $T_i$ determines the frequency in re-training the predictor and impacts the amount of fresh information to use.

Firstly, we analyze the best combination of timers running on client and server proxies, respectively $T_c$ and $T_s$. Rather than focusing on a single value, we study the combination of these timers, since they ensure that the procedures running in the two edge components operate in a synchronized way, and we aim to guarantee the unicity and validity of the actions performed. Figure 10a shows the performance (throughput) at varying the values and relationship between these two values. In particular, we perform tests in a network whose RTT between the user and the plugin is of 0.0274s. We can observe how in this scenario the combination $T_s = 0.2s$
and $T_c = 0.03s \ (RTT + 10\%)$ results in highest application throughput.

Secondly, we consider the interval for re-training the predictor in terms of the number of messages received by the server proxy. We report in Figure 10b the resulting throughput for diverse model update intervals, changing also the $T_s$ timer. We note that the throughput reaches its maximum when the network model is re-trained every 20 messages and $T_s$ is 0.2s. This value also assures the usage of fresh data but without incurring in too frequent updates.

In light of these findings, we set the following default values in our evaluation campaign, $T_s = 0.2s$, $T_c = 0.4s$, $T_t = 20$ msg. However, these values are parameters of the algorithm that can be set by the user in accordance with the application requirements. Since these timers are application-specific and highly depend on the RTT of the network, it is highly recommended that they are set depending on the application and network environment where the solution run.

VII. CONCLUSION

In this paper, we presented Reparo, an edge computing based system designed for latency-critical applications. To achieve the required low-latency interactive sessions even when a session experiences delays or losses due to a congested path, Reparo predicts the next application-layer message using a Hidden Markov Model (HMM) empowered with adversarial autoencoders. We have implemented Reparo over a telepathology application, providing the ability to control a microscope remotely. Experimental results demonstrate the high accuracy of the model and the validity of our solution in lowering the experienced delay and increasing the throughput and reliability of the application. While the results focus on a telemedicine scenario, we can argue that our message restoration process can be transferred to other haptic programs or in industry 4.0 applications, given the similarity of requirements. To this end, in the future, we plan to transfer the predictive model and apply our approach even in other critical applications to evaluate its potential and assess the benefits brought. We envision our solution to constitute a portion of a possible broader system aiming to guarantee a specific Service Level Objective (SLO), where Reparo can tremendously help mitigate the impact of packet losses.

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